



Rewards Club Terms & Conditions

Membership terms are one year from the date of purchase. Renewals or automatic renewals within a current term extend the existing expiration date by one year. When an expired membership is renewed, the new term begins on the date of renewal and expires one year from the renewal date (at 11:59 p.m. CT.). A membership may be renewed beginning 30 days from the expiration date.

A Creative Memories Rewards Club member cannot be an active Creative Memories Consultant. Reward Club members who choose to become a Creative Memories Consultant should email rewardsclub@creativememories.com. We will expire their club membership and apply a \$25 product certificate to their Creative Memories Consultant account.

Household members of Creative Memories Consultants can enroll in the Rewards Club, but only the club member's personal orders may be placed under that account.

Club credit is earned on the net retail amount of orders placed on Consultant websites and [creativememories.com\(ca\)](http://creativememories.com(ca)). (Net retail is calculated by subtracting any discounts, such as club credit and Host rewards from the total retail amount.) Club credit earned on current order can only be redeemed on a future order.

Club credit is only applied to the retail amount of an order. Club credit cannot be applied to renewal fees, shipping and handling, or tax. Rewards Club members are responsible for the tax and shipping and handling on the club credit amount.

Orders that are eligible for other bulk discounts are not eligible for club credit.

The Rewards Club membership must be active to redeem club credit. If your club membership expires, the club credit will be forfeited. You will not be reimbursed retroactively for purchases made while your membership is expired.

You have the right to cancel your Creative Memories Rewards Club membership at any time. The fee is non-refundable and non-transferable.

Creative Memories reserves the right to reissue club credit for credit redeemed on product returned.

Creative Memories reserves the right to make changes to the Terms and Conditions by notifying you of such changes by email. Your payment of membership fees or continued use of the Creative Memories Rewards Club after any change has been made constitutes your acceptance to the modified terms.

Failure to adhere to the Terms and Conditions may result in termination of the Creative Memories Rewards Club membership.

For the complete list of Terms of Use, please reference the link found under Policies.